



## **FED REPORTER DATA AND SYSTEM PRIVACY NOTICE**

This privacy notice discloses the privacy practices for **Fed Reporter Inc.**

### **Information Collection, Use, and Sharing**

Fed Reporter, Inc. does not collect store or process bank customer data. Our SmartCall and related software products are retail software products designed to be installed and used entirely at the bank site.

We only have access to/collect information that you voluntarily give us via email or other direct contact from you. We will not sell or rent this information to anyone. We will use your information to respond to you, regarding the reason you contacted us. We will not share your information with any third party outside of our organization, other than as necessary to fulfill your request, e.g. to ship an order.

Unless you ask us not to, we may contact you via email in the future to tell you about specials, new products or services, or changes to this privacy policy.

### **Your Access to and Control Over Information**

You may opt out of any future contacts from us at any time. You can do the following at any time by contacting us via the email address or phone number given on our website:

- See what data we have about you, if any.
- Change/correct any data we have about you.
- Have us delete any data we have about you.
- Express any concern you have about our use of your data.

### **Security**

We take precautions to protect your information. SmartCall includes multi-level program access password controls. SmartCall also includes system access and use log reports. In addition to normal Q&A testing all delivered software undergoes rigorous Anti-Virus and Anti-Malware checks and validations.

While we use encryption to protect sensitive information transmitted online, we also protect your information offline. Only employees who need the information to perform a specific job (for example, billing or customer service) are granted access to personally identifiable information. The computers/servers in which we store personally identifiable information are kept in a secure environment.

**If you feel that we are not abiding by this privacy policy, you should contact us immediately via telephone at 888-972-3772 or via email at [info@fedreporter.net](mailto:info@fedreporter.net)**